Springdale Fire Department
Policy & Procedures Manual
Volume 1 – Administration
Section 101 – General Policy
101.2 – Vision, Mission, and Values Statement

## **VISION**

To provide the highest quality emergency response services as well as a proactive community based fire and safety education and prevention environment for the residents and visitors of Springdale, Arkansas.

## **MISSION**

The Springdale Fire Department exists to enhance the quality of life in Springdale by minimizing the devastating effects of fires, medical emergencies, and natural and artificial disasters.

## **VALUES**

Commitment

Honor

Integrity

Loyalty

Respect

Service

- Commitment- the act of committing or pledging
  - 2. the state of being committed or pledged
  - 3. an obligation, promise, etc. that restricts one's freedom of action
- *Honor-* That which rightfully attracts esteem, respect, or consideration; self-respect; dignity; courage; fidelity; especially, excellence of character; high moral worth; virtue; nobleness.
- *Integrity* the quality of possessing and steadfastly adhering to high moral principles or professional standards
- *Loyalty* feeling of duty: a feeling of devotion, duty, or attachment to somebody or something
- Respect- a relation or reference to a particular thing or situation
- Service- helpful action: an action done to help somebody or as a favor to somebody